



LIMITED WARRANTY

Radiology Support Devices, Inc. (RSD) warrants this Product (including any accessories) against defects in material or workmanship as follows:

LABOR / PARTS: For a period of one (1) year from the date of purchase, if this Product is determined to be defective, RSD will repair or replace the Product, at its option, or pay the labor charges to any RSD authorized service facility. After the Warranty Period, you must pay for all labor charges.

In addition, RSD will supply, at no charge, new or rebuilt replacements in exchange for defective parts for a period of one (1) year. After one (1) year from the date of purchase, labor for removal and installation is available from RSD authorized dealer at your expense.

To obtain warranty service, please contact RSD to obtain a Return Merchandise Authorization number (RMA) and shipping instructions. Product must be shipped freight prepaid, in either its original packaging or packaging affording an equal degree of protection. RSD will not receive product without an RMA and is not responsible for loss or damage incurred in shipping to RSD.

This warranty does not cover customer instruction, installation, set up adjustments, or other problems.

This warranty does not cover cosmetic damage or damage due to acts of God, accident, misuse, abuse, negligence, commercial use, or modification of, or to any part of the Product. This warranty does not cover damage due to improper operation or maintenance, connection to improper voltage supply, or attempted repair by anyone other than a facility authorized by RSD to service the Product. This warranty does not cover Products sold AS IS or WITH ALL FAULTS, or consumables (such as fuses or batteries).

Proof of purchase in the form of a bill of sale or receipted invoice which is evidence that the unit is within the Warranty period must be presented to obtain warranty service.

The warranty is void if the factory applied serial number has been altered or removed from the Product.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, RSD SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS OR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

ALL CUSTOM ORDERS REQUIRE 50% DOWN PAYMENT AND ARE NON-REFUNDABLE ONCE COMPLETE. ALL SALES ON CUSTOM ORDERS ARE FINAL.

Some states do not allow the exclusion or limitation of consequential damages. Limitations on how long an implied warranty lasts varies from state to state so the above limitation may not apply to you. RSD does offer a refurbishment program per our price list. This warranty give you specific legal rights, you may have other rights that which vary from state to state.

For your convenience, RSD has established email addresses for frequently asked questions.

- Sales support and product questions, please email: sales@rsdphantoms.com.
- Warranty and repair information, please email: warranty@rsdphantoms.com.

- Custom orders and technical information, please email: technical@rsdphantoms.com.

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